Upgrading the software on your MvBii Lifestyle Tracker

Purpose of this instruction

This instruction shows you how to use the MvBii Updater application to update the software on your tracker to the latest version.

Note the uploader is only for use on Window platforms (7 and above)

Before you start

Make sure the tracker is charged.

You will need a paper clip/pin or similar to press the reset button on the tracker.

Step 1 – Download the Updater

1.1 Go to mvbii.com/products/z-track, scroll down and select the downloads tab.
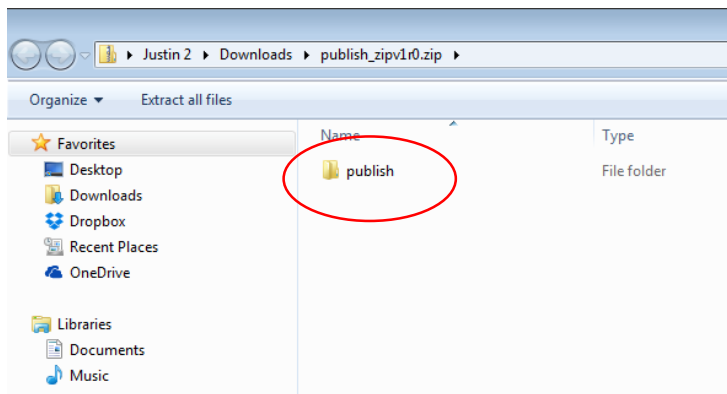
1.2 Select the download Tracker Software Updater Tool

The download should commence and show in the lower left corner of the browser
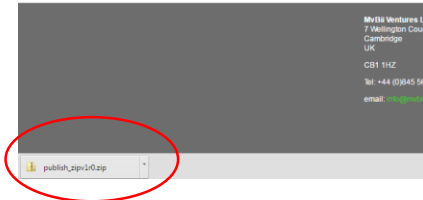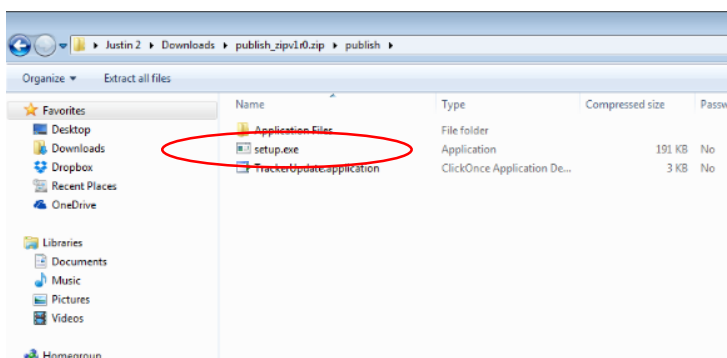

You computers scanning software may warn you about the file – Please ignore this and select the option to keep the download

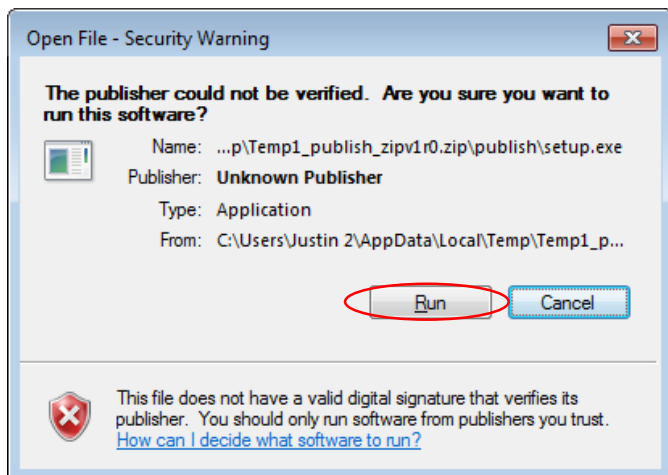## 1.3 Double click on the zip file to commence the install

1.4 Install the updater by double clicking on setup

1.5 Run the installer

Step 2 – Upgrade the Tracker

2.1 The updater should install and you will see this screen – downloading may take a while and needs an internet connection

2.2 Remove the centre module from the band and connect to the computer with the USB charger lead. The tracker centre light should flash green (on a totally flat tracker you may need to wait up to one minute before the charge light flashes)

1: Extract Tracker

2: Connect Tracker
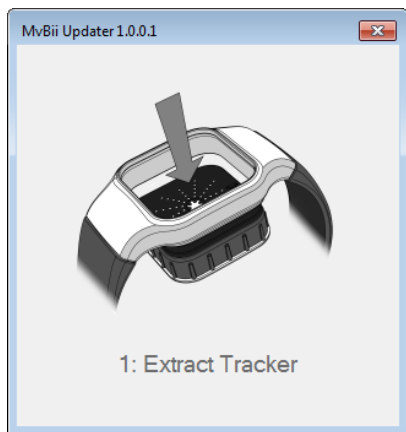
2.3 With a paper clip or similar gently push the clip through the reset hold and press until the green light goes out.

MvBii

2.4 The updater should now update the tracker and show it has successfully done this

2.5 If you see a failure warning. Close the updater (press cross on top right of window). Go to the Start, Programs and select Tracker Update programme and repeat steps 2.1 onwards.

If this still fails please contact tech support at support@mvbii.com